

As you prepare for your first visit to our office please consider the following:

If you have never visited a hearing care professional you might not know what to expect. We want this experience to be interesting, informative and a great start on your path to better hearing. Please feel at ease as you take this opportunity to better understand your hearing needs and explore possible solutions.

Our provider will complete a full, comprehensive hearing evaluation in four easy steps. He briefly covers your history such as noise exposure, family history of hearing loss, medications, and so on. He will look in your ears and remove any possible obstructions such as wax buildup in order to have the best possible results during your hearing test. Our hearing test takes place in a soundproof room as you respond to specific words, beeps and various other sounds you hear. After the test our provider will report to you the results of the evaluation and recommended solutions, should you have a hearing loss.

Bring a companion – We highly recommend you have someone accompany you to this testing appointment. Bring someone such as a spouse, adult child, or close friend who is familiar with your hearing situation. It is invaluable to have a familiar voice during the testing process.

Paperwork – Please print a copy of the patient forms from our website, complete them and bring them to your appointment. If you do not have access to the internet, please arrive 20 minutes prior to your appointment to take care of the paperwork in the office.

Insurance card(s) – Please bring your insurance card(s) so we may make a copy for your file for billing. Also bring a form of payment for any copay you might have.

If you are on Medicare – *Medicare does require* you to have a referral from your primary care physician for this appointment. As a courtesy to you we will request the referral. Please call our office as soon as possible with the name of your primary care physician.

Please note: Medicare is mailing new Medicare cards to all people with Medicare starting in April 2018. We will need your new Medicare information if you want us to bill them for your visit.

List of Medications – Please bring a list of your current medications with you. There are some medications that can affect your hearing and it is important for the provider to have this information.

Previous history – If you have had your hearing tested elsewhere, please bring a copy of the test results with you, if possible. It's helpful for the audiologist to compare his current test with your previous test, and will assist us in providing you with the excellent care you deserve.

Cancellation policy – If for any reason you need to reschedule your appointment, please contact us at (801) 295-9644. As a courtesy to our office we would appreciate a 48-hour notice to help our staff make the necessary changes in the provider's schedule.